



to all N.A.P.P. members

## E-Bulletin from National Association for Patient Participation Issue Number 113: December 2016

### 1. Latest N.A.P.P. News

#### a. Diary dates

- **Annual Conference 24<sup>th</sup> June 2016** at the Hampshire Court Hotel, Basingstoke, Hampshire. The theme will be "Patients, Power and Partnership". Further details about the programme and speakers will be announced as soon as possible
- **PPG Awareness week beginning 19<sup>th</sup> June 2016**

#### b. New trustees:

Following the recent recruitment campaign, the expertise and experience of the board is being strengthened by the appointment of three new trustees. They are

Margaret Harrison, based in London, whose background is in senior management and finance with British Telecom.

Olivia King, based in Brighton, who has a wide range of experience in the private and public sectors, as a volunteer a trustee and as a PPG member.

Fiona Weir, in Huddersfield, whose background includes supporting patient and public involvement and health promotion with Councils and the Clinical Commissioning Groups.

#### c. N.A.P.P affiliation fees

have remained stable for four years and have been subject to VAT during that time. From January 1st 2017, N.A.P.P. will no longer charge VAT, as our income is well below the VAT threshold. The total amount paid by each member group will remain at £40 for annual renewals and £60 joining fee for the first year. This will provide us with much-needed additional revenue to enable us to improve the support of our membership and improve the resources we provide.

### 2. CQC Inspection Reports

Do you know whether your GP practice has been inspected by the Care Quality Commission, or has it been inspected and you have not received any information about the report? There is often a delay of several months between a CQC inspection and publication of the final report. You can find out by using the [CQC website](#) and entering the name of the practice and location. PPG members can sign up to receive an alert as soon as a report is issued. By entering the practice name, post code or town in the search box [here](#) clicking on the relevant name, and the 'sign up for email alerts' box in the top right of the page you will receive one email when the practice has been inspected and another when the resulting report is published. Alerts are sent out each week on Wednesdays and include reports published in the previous seven days.

During 2017 CQC will be working with N.A.P.P. network to improve how their inspectors work with PPGs and how information is gathered from people who use services in primary medical services. When GP practices are inspected, PPGs are invited to provide information and in some cases to be interviewed as part of the process. CQC inspectors want to make sure these valuable insights about the experiences of local populations are used to help make judgements. PPGs will not be asked to comment on draft report, but can use the alerts. More information [here](#).

### 3. Patient participation groups in general practice: building better partnerships

We are delighted that this editorial by our President and Chairman, Patricia Wilkie, was recently published in the British Journal of General Practice, and are grateful to the Royal College of General Practitioners for permission to share this on our website. <http://www.napp.org.uk/news.html#bjgp>. It flies the flag for PPGs. Patricia uses the editorial to

- Highlight the potential of PPGs to enhance general practice and help GP practices adapt and change for the benefit of all
- Explain the history and scope of PPGs
- Give examples of excellent work done by local PPGs, and
- Challenge GP practices to “resource their PPG appropriately”

She concludes that “Good practices tend to have good PPGs. These are indeed precious relationships and should be encouraged, developed, and strengthened for the benefit of us all.”

### 4. Royal College of GPs Campaign

**a. Action Plan for Wales:** [Transform General Practice](#) lays out the progress needed in Wales to stabilise general practice for patients. As campaign supporters will already know, years of chronic under-investment has meant that GPs in Wales are facing a perfect storm of increased demand, burgeoning workloads and a shrinking workforce calls for an extra £297m for general practice by 2021/22, based on 15/16 figures, to help recruit 500 more GPs, more nurses and paramedics to work in primary care and greater use of technology to enhance patient care.

**b. RCGP Scotland’s Charter for General Practice:** This sets out what the Scottish Government must do to protect the GP service. As the cornerstone of the health service, general practitioners conduct 90% of patient contacts in the NHS for less than 7.4% of the Scottish NHS budget. If general practice fails, the whole NHS fails. Read about the charter and the clear statements of intent made in October by the First Minister [here](#)

### 5. A little light reading for the festive season: “The rise (and fall?) of the GP”

Have you ever wondered how it (General Practice) all came about and where it’s all going? Opinions vary as to who was the first primary care physician (GP). This fascinating article is a history piece from a someone who knows general practice and can trace the development of general practice over the last two and a half centuries. [Read it here.](#)

### 6. Get your N.A.P.P. member password now!

N.A.P.P.’s website Member pages contain **key resources available to affiliated PPGs and CCGs**. For login details, **visit the website, click on Members and use screen instructions**. We recommend each PPG to have a group email address as the username for the login.

**7. Reminders:** Please email this bulletin to fellow members promptly. We do not send hard copies of e-bulletins. All previous bulletins can be found at <http://www.napp.org.uk/ebulletins.html>

*Edith Todd,*

*Trustee,*

*December 2016*